

PUB-NO: JP02002007594A
DOCUMENT-IDENTIFIER: JP 2002007594 A
TITLE: CONSUMER INFORMATION BUSINESS SYSTEM

PUBN-DATE: January 11, 2002

INVENTOR-INFORMATION:

NAME	COUNTRY
SATO, HISASHI	

ASSIGNEE-INFORMATION:

NAME	COUNTRY
SATO HISASHI	

APPL-NO: JP2000227940
APPL-DATE: June 22, 2000

INT-CL (IPC): G06F 17/60

ABSTRACT:

PROBLEM TO BE SOLVED: To provide a consumer information business system which can collect information timely over a wide range by preparing an information collecting system capable of easily and positively providing information and report the information to an object trader to cooperate for early improvement when a consumer has a complaint about or desire for an article and provides the information for even general consumers to protect the profits of many consumers.

SOLUTION: A system is structured which can handle a consumer's complaint as an article and enables information on it to widely be sold and bought. Specifically, an information center collects the complaint or desire from a customer through a communication line such as the Internet and pays for it, discloses the collected information to general consumers or traders through the communication line such as the Internet, and provides charged data browsing service for specific information.

COPYRIGHT: (C)2002,JP0